

CRITERION	COLLEGE	COMMENDATION
1	Durham	The look and feel of the <b><i>Program Guides</i></b> , and their apparent effectiveness from the students' perspective, are to be commended. They are very professional looking, they appear to be consistently used across program areas and their content is relevant and most useful.
1	George Brown	The Review Panel was impressed with how strongly the College focuses on quality of programs within its <b><i>academic and strategic plan</i></b> , and how that focus has permeated all their planning processes.
1	Humber	Engagement of internal community in Quality Assurance through <b><i>Academic Council</i></b> .
1	Loyalist	The use of <b><i>Program Manuals</i></b> to "tailor" explicit program expectations, as well as to reiterate general policies and procedures, is seen as a useful tool.
1	Canadore	Canadore demonstrates a high level of commitment to meeting the needs of its special needs students [and] facilities and equipment for special needs students were...impressive.

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2	Durham	The <b><u>Innovation Centre</u></b> appears most effective as a resource for all college programs, specifically in the area of curriculum mapping, teaching and learning strategies, and in the rejuvenation opportunity that it provides for faculty members via secondment opportunities.
2	Fleming	The <b><u>Curriculum Renewal process</u></b> , foundational to the new PQAP, and a mandatory undertaking for all programs, is a very thorough and effective tool for garnering regular reflection and analysis of...curricula. The process has high-level expectations yet is designed to be manageable and meaningful to the user.
2	Mohawk	<b><u>Curriculum Development Team</u></b> : The college put together an impressive New Program Development process that combines the skills of subject and curriculum design experts

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3	Cambrian	The Dynamic Course Outline software is comprehensive, interactive, user-friendly, and home-grown to meet the needs of cambrian College.
3	Cambrian	The -grades software received accolades from faculty, administrators, and students and is broadly appreciated and valued as a commendable academic accoutrement.
3	Mohawk	<b><u>Learning Excellence Project</u></b> : This project focussed on the development of a program map and on-line course outline repository (CORE) for all postsecondary prorgams, balancing standards, accreditation, outcomes, key performance indicators feedback, program hours, and financial resources.
3	Northern	The College has worked particularly assiduously to provide consistent program delivery and support services at all four campuses...[it] has developed innovative ways to deliver programming (video, audio, web-based delivery) particularly where enrolment levels preclude the traditional classroom setting.

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4	Fanshawe	...the <b><u>relationship of Curriculum Development and Program Renewal with Organizational Development and Learning</u></b> also shows that Fanshawe has a strong foundation for the evolution of its quality initiatives.
4	Fanshawe	The team was impressed with the <b><u>College's infrastructure</u></b> : the quality of the physical plant and the technological support. The focus in all areas on the needs of the core business (teaching and learning) was evident, and the exceptional Fanshawe <b><u>On-Line portal</u></b> is one notable example of that focus.
4	Fanshawe	The wide range of <b><u>student services</u></b> , both centralized in the Student Success Centre as well as de-centralized through the Student Success Advisors, is impressive and suggests a model that other colleges might consider.
4	Fleming	The entire <b><u>student support system</u></b> is impressive. Of note, the Student Advising system is commended and the Learning Support Services area seems to be well-resourced and very welcoming and receptive to students requiring these services.
4	Fleming	The <b><u>Guidelines for Professional Practice</u></b> are indeed a strong and public statement of commitment to Fleming's "shared partnership in learning". This is quite exemplary.
4	George Brown	The College has undertaken a comprehensive effort to place quality assurance within the context of <b><u>strategic and academic planning</u></b> . Throughout the College planning process there is a clear commitment to quality and excellence.
4	Humber	Involvement of service departments in developing internal Quality Assurance processes and high level of commitment to <b><u>student service</u></b>
4	Humber	Long term commitment and level of resources put into <b><u>faculty development</u></b>
4	Loyalist	The <b><u>Mentoring / Student Advising process</u></b> that the Student Success Department operates appears to be innovative and very effective in meeting students' needs.

4	Sheridan	...the sheer breadth and depth of the <b><u>commitment and attention to QA across the institution</u></b> . We found evidence of this in the Registrar's Office, in the Student Advisement Centre, the Library, in Sheridan's approach to facilities and information technology, in its investment in institutional research, and how it approaches and effectively deals with [multi-campus issues], and in mobile computing, etc.
4	Sheridan	The <b><u>existence of senior positions</u></b> like the Dean of Academic Planning and Development, and the Center for Curriculum and Faculty Development also indicates the recognition of the need to support and resource the teaching and learning process.
4	Sheridan	The focus on <b><u>student success</u></b> and the desire to provide a positive student experience was evident from the <b><u>Strategic Plan</u></b> .
4	St. Lawrence	The assitive mechanism of <b><u>using a process facilitator for the Program Review</u></b> process, and of developing an adjunctive WebCT resource for the process is highly commended.
4	Cambrian	We commend the tremendous and harmonious support to academic areas by these three areas in particular: Institutional Planning and Research, Information Technology, and the Registrar's Office.
4	Canadore	Audit Team members were particularly impressed with the " <b><i>Service Excellence is our theme</i></b> " philosophy and the " <b><i>No wrong door</i></b> " approach practiced by the Student Services group.
4	Mohawk	<b><u>Centre for Teaching, Learning and Research</u></b> : A resource serving staff on a college-wide basis.
4	Sault	The College has prepared an extensive " <b><i>Minimal Teaching Qualifications</i></b> " document outlining, in detail and for each subject area, minimal requirements for prospective faculty...

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5	Algonquin	The College includes an <b><u>implementation plan for all recommendations</u></b> arising out of the program quality review including those gathered from students, faculty, and external stakeholders.
5	Humber	<b><u>Involvement of external reviewers</u></b> in the Program Review process.
5	Loyalist	The process of <b><u>using faculty facilitators</u></b> in the program review process who have just come through their own program review is commended.
5	Niagara	The Panel commends the College for its <b><u>use of external reviewers in its Program Reviews</u></b> . The...practice of having external reviewers evaluate the program...during the Program Review cycle strengthens the Quality Assurance and Improvement process and is a practice to be emulated.
5	Niagara	The Panel commends the College's <b><u>Quality Assurance and Improvement cycle</u></b> that requires program practices be critically looked at and reported on every three years, alternating between the Program Reports and the comprehensive Program Reviews.
5	St. Lawrence	The <b><u>systematic use of KPI data</u></b> in the Formal Program Review process is seen as an excellent use of existing resources to augment the process.
5	Candore	The Program Advisory Committee members ... showed a remarkable commitment to the College
5	Mohawk	<b><u>The Mohawk College Program Review Process Chart</u></b> : ...represents an excellent visual aid for a complex process that could otherwise be overwhelming to staff members.
5	Northern	The College should be congratulated on its ability to maintain highly functioning program advisory committees with members who show a dedicated and long-term commitment to the College.
5	Sault	The college has developed a " <b><u>Program Report Card</u></b> ", an annual compilation of information for each program. While the data is not unique to Sault College...[the college] has developed a process that compiles the data automatically from existing data bases and, as well, makes the data freely available to all staff.

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General	Durham	The "attitude" expressed by <u>the [internal] PQAPA team</u> in its internal communications regarding the new QA initiatives, including the very unique "BONK" show, are to be commended.
General	Fleming	The <u>Self-Study</u> document was most impressive. It was extremely well-written, coherent and effectively cross-referenced...
General	Loyalist	The <u>Self-Study</u> was completed with rigour and candor and this...greatly assisted the Audit Team with its task.
General	Niagara	The Panel found the <u>Self-Study</u> to be comprehensive, thorough, and forthright. The methodology used to develop the Self-Study was thoughtful, used a variety of resources effectively, and clearly documented the College commitment to align the Quality Assurance policies and processes with student success.
General	Sheridan	A comprehensive and effective <u>governance model</u> which is highly collegial and engages all levels of the organization from the students to the Board. This governance model is worthy of sharing with the rest of the college system in Ontario.
General	Mohawk	<u>Gap Analysis and Work Plan</u> : The College is to be commended for being clear and open in identifying gaps and, further commended for developing Work Plans to address each of the identified issues.
General	Mohawk	<u>Mohawk - McMaster Collaborative Programs</u> : There was every indication from both Mohawk and McMaster staff that the collaborative processes were working extremely well from all perspectives - program, staffing, facilities, and administration.
General	Northern	The College showed considerable initiative by providing most of the evidence required by the Audit Team in a <u>DVD format</u> making it easier and more convenient to locate material...
General	Sault	...to encourage staff support for the changes that need to be made...the President has instituted a series of "Coffee with the President" sessions during which staff are encouraged to share ideas and concerns. Full minutes are taken of these meetings to provide assurance that staff suggestions are taken seriously. The Vice-President, Academic meets with program coordinators every two weeks, again to solicit ideas and feedback.

General

Sault

The college...hired an experienced, retired high school [mathematics] teacher [to conduct] a thorough and detailed analysis of student mathematics requirements and skills, both at the high school and the college level. This led to a major shift in the way that mathematics is taught at the College.