

CRITERION	COLLEGE	COMMENDATION
1	Durham	The look and feel of the <i>Program Guides</i> , and their apparent effectiveness from the students' perspective, are to be commended. They are very professional looking, they appear to be consistently used across program areas and their content is relevant and most useful.
1	George Brown	The Review Panel was impressed with how strongly the College focuses on quality of programs within its <i>academic and strategic plan</i> , and how that focus has permeated all their planning processes.
1	Humber	Engagement of internal community in Quality Assurance through <i>Academic Council</i> .
1	Loyalist	The use of <i>Program Manuals</i> to "tailor" explicit program expectations, as well as to reiterate general policies and procedures, is seen as a useful tool.

CRITERION

2

COLLEGE

Durham

COMMENDATION

The ***Innovation Centre*** appears most effective as a resource for all college programs, specifically in the area of curriculum mapping, teaching and learning strategies, and in the rejuvenation opportunity that it provides for faculty members via secondment opportunities.

2

Fleming

The ***Curriculum Renewal process***, foundational to the new PQAP, and a mandatory undertaking for all programs, is a very thorough and effective tool for garnering regular reflection and analysis of...curricula. The process has high-level expectations yet is designed to be manageable and meaningful to the user.

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4	Fanshawe	...the <u>relationship of Curriculum Development and Program Renewal with Organizational Development and Learning</u> also shows that Fanshawe has a strong foundation for the evolution of its quality initiatives.
4	Fanshawe	The team was impressed with the <u>College's infrastructure</u> : the quality of the physical plant and the technological support. The focus in all areas on the needs of the core business (teaching and learning) was evident, and the exceptional Fanshawe <u>On-Line portal</u> is one notable example of that focus.
4	Fanshawe	The wide range of <u>student services</u> , both centralized in the Student Success Centre as well as de-centralized through the Student Success Advisors, is impressive and suggests a model that other colleges might consider.
4	Fleming	The entire <u>student support system</u> is impressive. Of note, the Student Advising system is commended and the Learning Support Services area seems to be well-resourced and very welcoming and receptive to students requiring these services.
4	Fleming	The <u>Guidelines for Professional Practice</u> are indeed a strong and public statement of commitment to Fleming's "shared partnership in learning". This is quite exemplary.
4	George Brown	The College has undertaken a comprehensive effort to place quality assurance within the context of <u>strategic and academic planning</u> . Throughout the College planning process there is a clear commitment to quality and excellence.
4	Humber	Involvement of service departments in developing internal Quality Assurance processes and high level of commitment to <u>student service</u>
4	Humber	Long term commitment and level of resources put into <u>faculty development</u>

4	Loyalist	The <u>Mentoring / Student Advising process</u> that the Student Success Department operates appears to be innovative and very effective in meeting students' needs.
4	Sheridan	...the sheer breadth and depth of the <u>commitment and attention to QA across the institution</u> . We found evidence of this in the Registrar's Office, in the Student Advisement Centre, the Library, in Sheridan's approach to facilities and information technology, in its investment in institutional research, and how it approaches and effectively deals with [multi-campus issues], and in mobile computing, etc.
4	Sheridan	The <u>existence of senior positions</u> like the Dean of Academic Planning and Development, and the Center for Curriculum and Faculty Development also indicates the recognition of the need to support and resource the teaching and learning process.
4	Sheridan	The focus on <u>student success</u> and the desire to provide a positive student experience was evident from the <u>Strategic Plan</u> .
4	St. Lawrence	The assitive mechanism of <u>using a process facilitator for the Program Review</u> process, and of developing an adjunctive WebCT resource for the process is highly commended.

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5	Algonquin	The College includes an <u>implementation plan for all recommendations</u> arising out of the program quality review including those gathered from students, faculty, and external stakeholders.
5	Humber	<u>Involvement of external reviewers</u> in the Program Review process.
5	Loyalist	The process of <u>using faculty facilitators</u> in the program review process who have just come through their own program review is commended.
5	Niagara	The Panel commends the College for its <u>use of external reviewers in its Program Reviews</u> . The...practice of having external reviewers evaluate the program...during the Program Review cycle strengthens the Quality Assurance and Improvement process and is a practice to be emulated.
5	Niagara	The Panel commends the College's <u>Quality Assurance and Improvement cycle</u> that requires program practices be critically looked at and reported on every three years, alternating between the Program Reports and the comprehensive Program Reviews.
5	St. Lawrence	The <u>systematic use of KPI data</u> in the Formal Program Review process is seen as an excellent use of existing resources to augment the process.

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General	Durham	The "attitude" expressed by <i>the [internal] PQAPA team</i> in its internal communications regarding the new QA initiatives, including the very unique "BONK" show, are to be commended.
General	Fleming	The <i>Self-Study</i> document was most impressive. It was extremely well-written, coherent and effectively cross-referenced...
General	Loyalist	The <i>Self-Study</i> was completed with rigour and candor and this...greatly assisted the Audit Team with its task.
General	Niagara	The Panel found the <i>Self-Study</i> to be comprehensive, thorough, and forthright. The methodology used to develop the Self-Study was thoughtful, used a variety of resources effectively, and clearly documented the College commitment to align the Quality Assurance policies and processes with student success.
General	Sheridan	A comprehensive and effective <i>governance model</i> which is highly collegial and engages all levels of the organization from the students to the Board. This governance model is worthy of sharing with the rest of the college system in Ontario.